



**United Alliance**  
Professional Solutions for Workplace Safety



# Alexander W. Ulfelder

CLIENT SUCCESS AND COMPLIANCE MANAGER

## CERTIFICATIONS

- Emergency Medical Technician- EMT-B
- American Red Cross Pediatric Advanced Life Support Instructor
- CPR/AED, BLS and Standard First Aid Provider
- Fit Testing – Qualitative and Quantitative
- OSHA 10 and 30 HR Construction
- OSHA 40 HR HAZWOPER
- Driver's Training
- Temperature Screening
- Fire Extinguisher

## EDUCATION

Bachelor of Science, Information Technology  
*University of Massachusetts, Lowell*

Bachelor of Art, Psychology and Geography  
*University of Vermont*

## ABOUT

Alexander is a certified Emergency Medical Technician with over 10 years of public safety experience in both the public and private sector.

As an EMT with Lifeline Ambulance Service, Alexander provided emergency medical services and inter-facility transport to approximately 5,000 patients. He has an extensive background in safety, emergency medical operations, biohazards and infection control and decontamination. He planned and implemented a MedCor program to prevent the importation and spread of communicable diseases at BioGen in Cambridge. Alexander was also integral in the training of all new EMTs for the company.

A devoted educator, Alexander was an English as a Second Language Instructor for over 4 years, creating effective lesson materials that were critical to the students' progress. He is also a certified American Red Cross Instructor.

In his current role as Client Success and Compliance Manager, Alex is the liaison between OccuMed and the client. He is responsible for building strong client relationships and assisting key operational decision-makers in maintaining the highest level of customer satisfaction. He manages the scheduling of our operational team to ensure high customer retention and satisfaction across all assigned clients.